

## Important information

To be eligible under Funeral AssistanceSA you need to provide evidence of the income, assets and liabilities of the deceased and their immediate relatives, and where applicable, a copy of the deceased's will. If the family is estranged, a statutory declaration is required explaining the circumstances.

Funeral AssistanceSA will seek to recoup monies from the deceased's estate, except in cases where there are dependents of the deceased or a joint bank account. Funeral expenses legally have the first claim on an estate. Therefore, debts should not be paid until funeral expenses are met.

## Contact us



Funeral AssistanceSA Hotline on 1300 762 577



Funeral AssistanceSA  
Reply Paid 292, Adelaide SA 5001  
(No postage stamp is required)



FuneralAssistanceSA@sa.gov.au



[www.sa.gov.au/concessions](http://www.sa.gov.au/concessions)



A telephone text service is available for the hearing or speech impaired by contacting TTY: (08) 8226 6789

## Feedback



DHS Client Feedback  
GPO Box 292, Adelaide SA 5001



DHS.ClientFeedbackandComplaints@sa.gov.au

## Alternative formats:



The information in this publication can be provided in an alternative format or another language on request: 1800 307 758



[concessions@sa.gov.au](mailto:concessions@sa.gov.au)



Government  
of South Australia

Department of Human Services

# Funeral AssistanceSA

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If you have recently experienced the death of a friend or family member, who resided in South Australia, and have exhausted all options to raise funds, you may be eligible to receive the assistance of a dignified funeral.

This assistance provides a basic, dignified funeral to eligible applicants including:

- > a weekday service at a church, chapel or graveside
- > funeral director's fee
- > crematorium or, under special circumstances, cemetery fees
- > a basic coffin
- > hearse transportation to the funeral
- > religious minister or celebrant's fee
- > preparation of relevant legal transfer documents
- > legal certificate fee (not death certificate)
- > memorial book
- > simple spray of flowers
- > 16 lines funeral advertisement
- > 'Celebration of Life' DVD.

## Funeral AssistanceSA does not cover the costs of:

- > additional advertising
- > memorial cards/hymn sheets
- > weekend services
- > mourning cars/limousines.

## Types of assistance

Two types of assistance are available:

### Full Contract funeral

If you have not already contracted a private funeral director, you may be eligible for Full Contract funeral assistance. This will provide a basic, dignified funeral. If your application is successful, you will be contacted by Funeral AssistanceSA's nominated funeral director, who will arrange a funeral for the deceased as soon as possible.

### After-the-Event assistance

If you have already contracted a private funeral director and there is an existing debt, you may be eligible for After-the-Event funeral assistance. The funeral cost must be moderate to claim this assistance. A grant up to \$625 is available, and will be paid directly to the funeral director on your behalf. If a funeral account has been fully paid, no assistance can be provided.

## Funeral locations

The funerals are held at Centennial Park, Enfield Memorial Park and Smithfield Memorial Park for metropolitan Adelaide.

Appropriate arrangements are made for the location of country and regional funerals.

Funeral AssistanceSA will cover the cost of transportation of a deceased Aboriginal person to their homeland, if this is culturally required.

## Eligibility criteria

To be eligible for assistance under Funeral AssistanceSA you must be able to prove all of the following:

- > The deceased was in receipt of a pension or a benefit, or was a low income recipient.
- > The deceased's estate and death benefits are estimated to be valued at less than \$3,000 when liquidated (including property and shares).
- > The deceased's immediate relatives\* are not in paid employment, or are low income recipients or in receipt of a pension or benefit.
- > The deceased's immediate relatives have insufficient assets to cover the costs of funeral expenses (less than \$3,000 in accessible funds).
- > An immediate relative must not own freehold estate.

*\*Immediate relatives are the spouse, parents, and adult children (not siblings)*